

Your internal order number/RMA

Internal SICK order confirmation number

Obligatory details: Important information about the product

Please fill out completely to avoid queries and delays

Non-risk declaration for biological risks and hazardous materials (for the product specified below)

Devices/components shall only be repaired, have maintenance work performed on them, or returned if they do not contain any hazardous materials and if a non-risk declaration – completed correctly and in full – has been provided. If this is not the case, SICK may reject any returns, repair work, or maintenance work. Additional costs may be incurred for external cleaning. This declaration may only be completed by authorized qualified personnel and requires a legally binding signature.

Before sending out the goods, please send us the completed form including the return form by fax or e-mail.

Please attach a copy to the outside of the package and enclose a copy with the goods.

Please specify the device type fully or select the device from the dropdown on the form:

Device selection dropdown

Device selection free form entry field

Serial number S/N

Was the specified device in operation?

Yes

No

Which media came into contact with it? Specify CAS no. (Chemical Abstracts Service no.) if possible

Is the device and are all its components free from pollutants that are hazardous to health, corrosive, and/or poisonous?

Yes

No

Please enclose the safety data sheets and any necessary information for evaluating the risk

Is the device and are all its components free from radioactive materials?

Yes

No

Please enclose the safety data sheets and any necessary information for evaluating the risk

Contact

Customer number

Street/house number

E-mail address

Company

ZIP/city

Phone number

Department

Country

Fax number

I hereby affirm that the details I have provided are correct and complete

Place/date

Name
if different from contact

Signature

Your internal order number/RMA

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Shipping address

The delivery address depends on the product

SICK AG

Gisela-Sick-Straße 1
D-79276 Reute, Germany

GM32, GM35, GM700, GM901, GM960, GME700, THERMOFID, TRANSIC, VICOTEC32X, VICOTEC41X, VISIC100SF, VISIC50SF, VISIC620, ZIRKOR, MARSIC300, MCS100, MCS200, MCS300P, MERCEM, HISIC450

SICK AG

Poppenbütteler Bogen 9b
D-22399 Hamburg, Germany

EUROFID, FID300X, GMS800, MARSIC200, MARSIC280, MEAC, S700, SIDOR

SICK AG

Bergener Ring 27
D-01458 Ottendorf-Okrilla, Germany

COMBIPROBE CP100, DUSTHUNTER, FLOW-X, FW101EX, FW102, FW300EX, FW56, FWE200, FWE200DH, GRAVIMAT SHC50X, SMOTEC450

Before making any return, please contact your local sales company

Germany:

SICK Vertriebs GmbH
Tel. +49-211-5301-440
Fax +49-211-5301-402
repair.processautomation@sick.de

Austria:

SICK GmbH
Tel. +43-2236-62288-800
Fax +43-2236-62288-5
reparaturen@sick.at

Switzerland:

SICK AG
Tel. +41-41-619-2939
Fax +41-41-619-2921
contact@sick.ch

Important information on the product (please complete in full)

Delivery address (if different from the sender information; see non-risk declaration)

Contact	Customer number	Street/house number
E-mail address	Company	ZIP/city
Phone number	Department	Country
Approval for repair lump-sum ¹	Approval for performance check	Return for credit note
Repairs under warranty	Approval for modification <i>as per service product number</i>	Return following loan
Repair with cost estimate ² <i>For products without lump-sum</i>	Detailed repair report subject to a fee ³	<i>Free form entry field</i>
Part name	Part no.	Serial number S/N
Project name/Order number	Service product number	Quotation number

Obligatory details: Error description/other information (Service technician report, CAS number, SIC contact, complaint number)

Please fill out completely to avoid queries and delays

Place/date

Name

if different from contact

Signature

¹ Approval for repair lump-sum, which includes the work specified in the schedule of services.
² Order a detailed repair report, which includes the work specified in the schedule of services.
³ If this is not for a newly purchased item, or a repair order was not issued, you will be charged for the cost of preparing the cost estimate.