

How digital services enable new service concepts

SICK
Sensor Intelligence.

Keeping an overview of all service information during the entire lifetime of a product is a challenge. In the maritime industry in particular, the locations where service is provided are constantly changing. Furthermore, service is only possible at certain times, so the timing and scope of the service as well as spare parts need to be planned with high accuracy.



SICK SERVICE MODULE

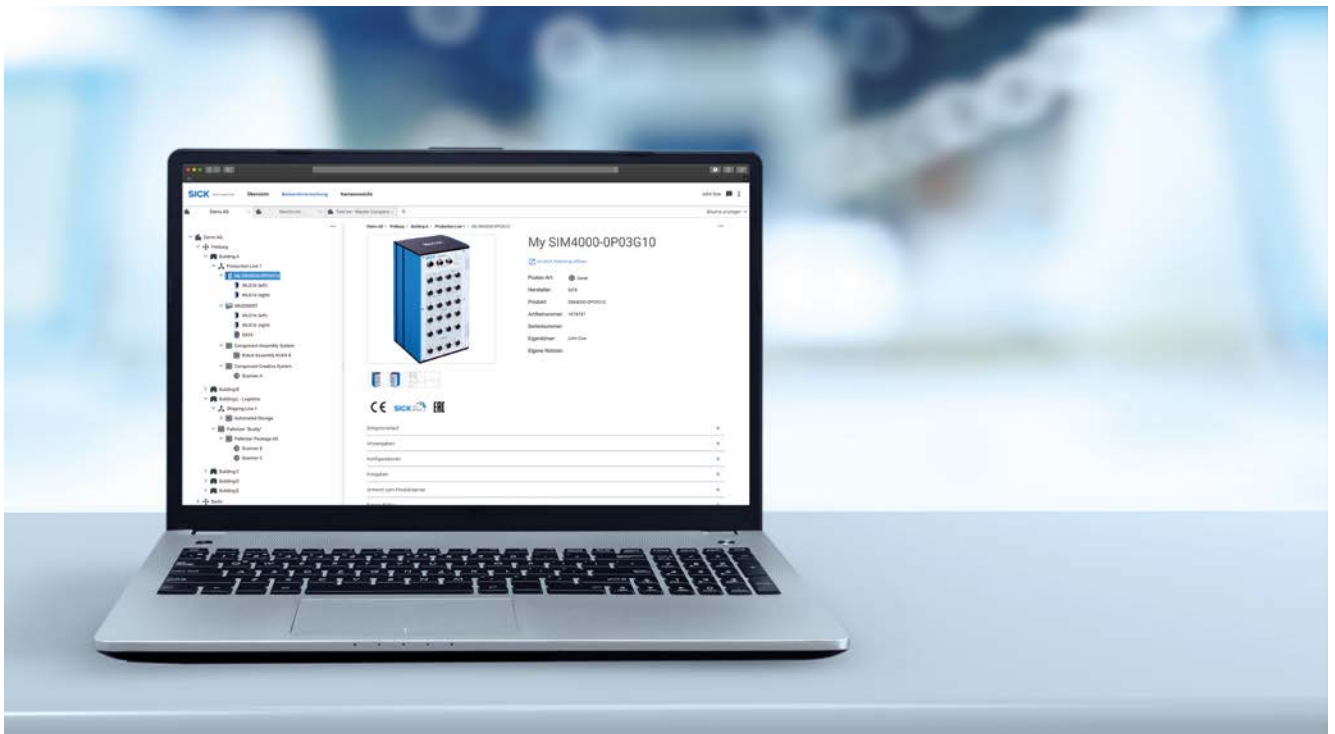
The SICK ServiceModule delivers all service information directly from the SICK Cloud in a concise web service. This ensures the information you need is always at hand:

- A technician has been booked for tomorrow, when is the start time again?
- Which reports were generated by the SICK technician during the last service?
- Are all devices covered under the upcoming service booking?
- What is the status of the service request next week or next month?

Collaboration between the different parties becomes easier, simply because everyone has access to the same data within SICK ServiceModule.

The SICK ServiceModule provides all service information at a single glance. After successfully login in using a SICK ID, a comprehensive service overview is available. All information is up-to-date and accessible 24/7. This makes worldwide planning much easier.

- + Asset Management
- + Service Management
- + Transparency and Collaboration
- + Assurance of high service quality
- + Efficient planning of service tasks



More information → www.sick.com/sick_assethub