

Troubleshooting on site

Immediate assistance directly on site

PRODUCT AND SYSTEM SUPPORT

SICK
Sensor Intelligence.

Product description

When a failure occurs, increased downtime often results in lost productivity. SICK provides quick and easy help due to its worldwide service network. SICK service technicians are on-site within a short period of time to quickly and reliably correct the problem and minimize downtime. SICK provides customers with detailed service reports and advice about how to prevent future failures.

At a glance

- Error analysis and rectification of failures on site
- Repair or replacement of defective components by experienced engineers
- Documentation about the failure and description of the repair (service report)
- Recommendations for avoiding failures

Your benefits

- Fast and effective troubleshooting: from a worldwide service network
- Simple action planning: availability by phone, e-mail or fax
- High-quality service: experienced SICK engineers
- Preventative measures: recommendations for avoiding future failures

Ordering information

Additional services → www.sick.com/Troubleshooting_on_site

Product area	Type	Part no.
All segments	Troubleshooting on site	On request

SICK AT A GLANCE

SICK is one of the leading manufacturers of intelligent sensors and sensor solutions for industrial applications. A unique range of products and services creates the perfect basis for controlling processes securely and efficiently, protecting individuals from accidents and preventing damage to the environment.

We have extensive experience in a wide range of industries and understand their processes and requirements. With intelligent sensors, we can deliver exactly what our customers need. In application centers in Europe, Asia and North America, system solutions are tested and optimized in accordance with customer specifications. All this makes us a reliable supplier and development partner.

Comprehensive services complete our offering: SICK LifeTime Services provide support throughout the machine life cycle and ensure safety and productivity.

For us, that is “Sensor Intelligence.”

WORLDWIDE PRESENCE:

Contacts and other locations –www.sick.com